

Estates and Economic Development Service Annual Complaints Log 2014/5

Complaints summary

<b>Total number of complaints</b>	<b>2</b>
<b><i>Of these 2 complaints:</i></b>	
Escalations to Chief Executive	0
Escalations to the LGO	0
Complaints which resulted in learning points	0
Lack of response/customer service	1
Other	1

Complaints which resulted in learning points or service improvements - 0